



Annual Report 2017

Gleaners Food Bank (QUINTE) Inc.

Reporting Period: January 1, 2017 – December 31, 2017

Gleaners Food Bank is a registered member of Food Banks Canada and the Ontario Association of Food Banks. With membership, this includes a registration to a data management system Link2Feed which allows for member food banks to manage client services, food programs and collects data across of a variety of demographics and key elements needed to promote change and create public awareness for the food security issues within the member's catchment area.

Clients accessing services at Gleaners Food Bank are requested to complete data profiles which includes demographics surrounding their household and those residing within the household. Below is an overview of data collection demographics for Gleaners Food Bank clients that received services within 2017. Please note, there are other data collection points that are collected and can be requested if required. Each data collection point also includes a description of the reporting measure. Duplicated reports are necessary in some aspects as some clients access services more than one during the reporting periods. Unique client counts are utilized only when necessary.

Link2Feed Client Management System

The Link2Feed system looks at aggregated data points to holistically look at how clients access all food bank programs to help define outcomes and maximize the impacts of services. This systems is promoted as a catalyst to change lives and helps to provide statistical data to play a vital role in long term poverty reduction. This system enables food bank users to understand exactly how their services change client's lives by using a "Feeding Change" metric about hunger in communities.

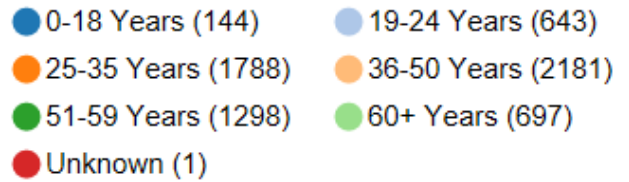


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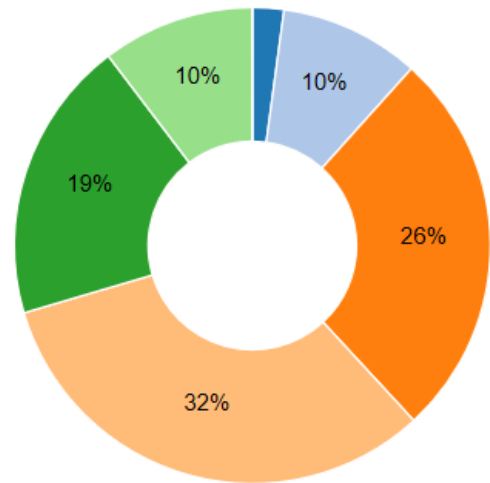
Age Group: Client

Reports on the age group of the client who accessed services during the reporting period. This is a duplicated count, so each client is counted for each time they receive services during the reporting period.



Analysis:

- 58% of clients were between the ages of 25-50
- 10% of clients are considered to be Senior
- 13% of clients are considered to be Youth



Dietary Considerations: Household

Reports on all the dietary considerations listed for households that received services during the reporting period. NOTE: Households can select multiple dietary considerations, so therefore this number is not to match the number of households served.

Analysis:

	Diabetic	Egg Allergy	Fruit Allergy	Gluten Allergy	Low Sodium Diets	Milk Allergy	Not Applicable	Other	Peanut Allergy	Seafood Allergy	Sesame Allergy	Soy Allergy	Sulphite Sensitivity	Tree Nuts Allergy	Vegan	Vegetarian	Wheat Allergy
Gleaners Food Bank - Belleville	760	7	57	152	41	258	4154	1749	101	130	16	10	13	18	6	23	38

- 11% clients are Diabetic
- 26% clients have “Other” Dietary Considerations not listed
- 4% clients have a Milk Allergy
- 2% clients have Gluten Allergy

This data can also reflect the changes nutritional needs of our clients and can impact the decisions on donations received, requesting donations and how Gleaners is required to change food hampers based on nutritional needs and dietary considerations of our client base.

If clients are requesting certain nutritional items due to dietary considerations, Gleaners attempts to accommodate those needs as best as possible with the donations received. At this point, Gleaners does not purchase any dietary items such as gluten free, lactose free or diabetic products. However, if there is a need, these items are requested as donations.

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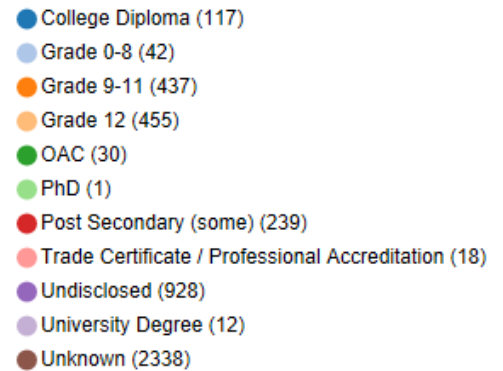
Education (Highest): Individuals

Reports on the highest education level for all individuals who accessed services.

Analysis:

- 9% of clients have at least completed up to Grade 11
- 10% of client have at least received a Grade 12
- 5% of clients have some post-secondary education
- 3% have a College diploma
- 20% of clients have declined to provide their education level

NOTE: “undisclosed” reporting is self-reports from clients not wishing to participate in this area of statistical collection.



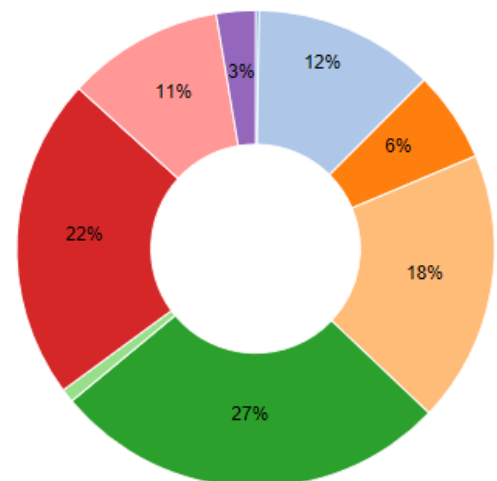
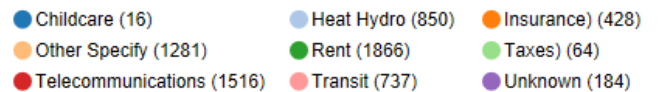
Expenses: Household

Reports on the household expenses for the reporting period. The most recently updated expenses are used for this report.

Analysis:

Rent, Heat/Hydro and Telecommunications (IE. Phone, Internet, Cable) are the three highest contributing expenses noted making up 61% of expenses. Secondary is “Other” expenses which can vary and Transit/Insurance.

Note: Groceries/Food expenses are not a data collection point. Most clients claim that income left over is used for this area.



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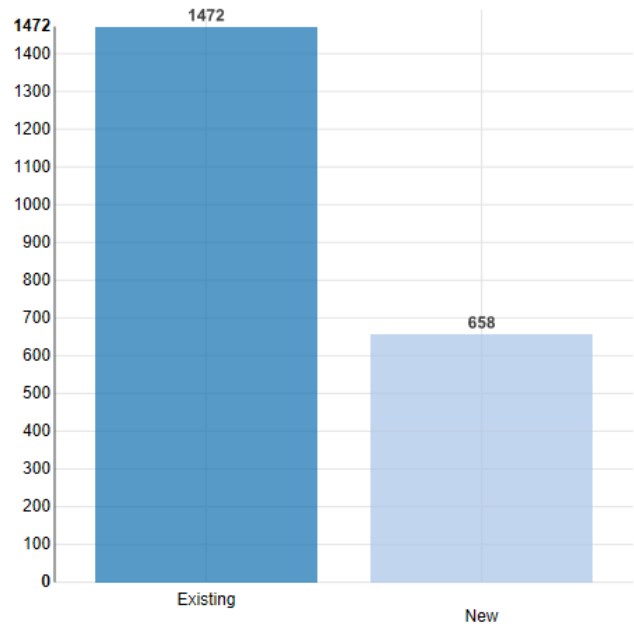
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Household: New vs. Existing

Reports on the number of households who have received services for the first time prior to reporting period (Existing Households) and the number of households who received services for the first time in the reporting period (New Households).

Analysis:

- 31% of clients in 2017 were New Households
- 69% of clients accessed services previously



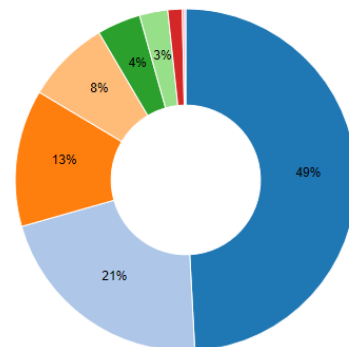
Household: Size

Reports on the total number of individuals in households that receive services during the reporting period. The data reflects the most current up to date household size.

Analysis:

- Almost 50% of the households that received services are single
- 21% clients are residing in a two person household
- 13% clients have three individuals within their household
- 43% of households have 4+ individuals in their household

1 (1047) 2 (457) 3 (276) 4 (169) 5 (88) 6 (57)
7 (29) 8 (5) 9 (2)

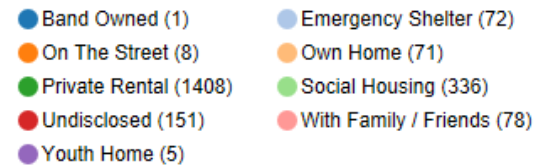


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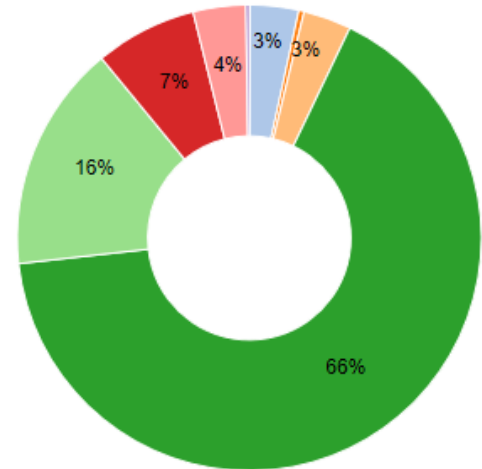
Housing Status

Reports on the housing status of households that received services during the reporting period. This data reflects the most current housing status of Households.



Analysis:

- 66% clients rent privately
- 16% clients are residing in social housing
- 3% clients are homeowners
- 10% clients are homeless or provisionally accommodated (Shelter, Street, Youth Home, With Family/Friends)



Income Sources: Individuals

Reports on the income sources for the whole household. This data reflects the most updated income source for the household.

	CPP	Child Support	Child Tax Benefit	EI	Employed: Full-Time	Employed: Part-Time	No Income	OAS	Ontario Works (OW)	Other	Pensions	Private Disability	Provincial Disability	Spouse/Family Support	Student Loans	Universal Child Benefit	Unknown	WSIB
Gleaners Food Bank - Belleville	112	37	590	40	113	180	337	68	652	103	46	38	1222	1	12	62	2019	10

Analysis:

- 26% clients receive Provincial Disability Benefits
- 14% clients receive Ontario Works (OW)
- 13% clients receive the Child Tax Benefit and is their main source for income
- 6% clients are employed (full or part time)
- 3% clients receive Pensions/Canada Pension Plan
- 7% clients have no income

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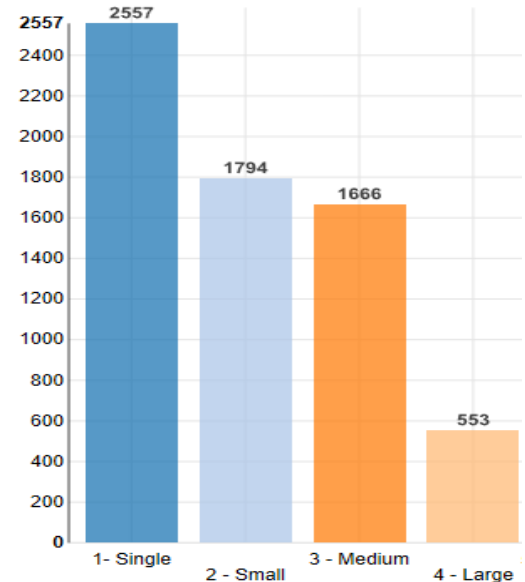
Visits: Provided Food

Reports on the counts of each type of food given during the reporting period. This is a duplicated count, so all food items are counted for each time the household receives services.

Analysis:

In 2017, Gleaners provided:

- 2557 Single Food Hampers
- 1794 Small Food Hampers
- 1666 Medium Food Hampers
- 553 Large Food Hampers



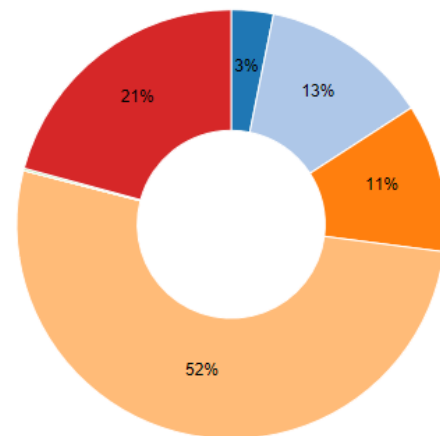
Visits: Provided Items

Reports on the counts of each type of item provided during the visit period. This is a duplicated count, so all food items are counted for each time the household received services.



Analysis:

- 52% of households either requested or received Fresh Produce (upon availability) NOTE: these items are higher during growing seasons or when donated
- 21% of households received personal hygiene products
- 3% household requested or received baby supplements
- 24% households received or requested animal food (Cat & Dog Food)



This report can assist to determine other “non-food” items that are requested by clients. These items are only donated and NOT purchased, therefore, quantity of items received vs. quantity of items requested does not match. During visits, items may not be available, therefore, households do not receive these products.

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Quinte Regional Food Share Shelter

Deseronto Food Bank

Deseronto Food Bank assisted 471 adults and 281 children with a total of 344 hampers given out. Out of all clients assisted during this period, 78% of clients were new and never visited this food bank previously.

During this time period: 7% were homeless (living in emergency shelter or temporary living accommodations), 6% were home owners, 12% were living in social housing, 53% were privately renting.

As well, during this time period, income was secured through the following: 5% of clients were receiving some type pension, 10% of clients were receiving child benefits, 6% of clients were employed (part or full time), 17% were receiving Ontario Works and 20% were receiving a disability pension (private or provincial).

Land O Lakes Community Services

Land O Lakes Community Services assisted 258 adults and 120 children with a total of 180 hampers given out. Out of all clients assisted during this period, 57% of clients were new and never visited this food bank previously.

During this time period: 2% were living in Band owned units, 17% were home owners, 3% were living in social housing, 78% were privately renting.

As well, during this time period, income was secured through the following: 7% of clients were receiving some type pension, 2% of clients were receiving child benefits, 5% were receiving Ontario Works and 27% were receiving a disability pension (private or provincial).

Picton United Church County Food Bank

Picton United Church County Food Bank assisted 2168 adults and 741 children with a total of 1320 hampers given out. Out of all clients assisted during this period, 75% of clients were new and never visited this food bank previously.

During this time period: 7% were homeless (living in emergency shelter or temporary living accommodations), 6% were home owners, 17% were living in social housing, 70% were privately renting.

As well, during this time period, income was secured through the following: 10% of clients were receiving some type pension, 12% of clients were receiving child benefits, 9% of clients were employed (part or full time), 12% were receiving Ontario Works and 31% were receiving a disability pension (private or provincial).

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Stirling and Area Christian Community Care

Stirling and Area Christian Community Care assisted 391 adults and 193 children with a total of 230 hampers given out. Out of all clients assisted during this period, 75% of clients were new and never visited this food bank previously.

During this time period: 4% were living in Band owned units, 15% were home owners, 2% were living in social housing, 77% were privately renting.

As well, during this time period, income was secured through the following: 5% of clients were receiving some type pension, 15% of clients were receiving child benefits, 13% of clients were employed (part or full time), 7% were receiving Ontario Works and 23% were receiving a disability pension (private or provincial).

Wellington & District Food Bank

Wellington & District Food Bank assisted 1504 adults and 820 children with a total of 1431 hampers given out. Out of all clients assisted during this period, 79% of clients were new and never visited this food bank previously.

During this time period: 2% were homeless (living in emergency shelter or temporary living accommodations), 6% were home owners and 89% were privately renting.

As well, during this time period, income was secured through the following: 8% of clients were receiving some type pension, 17% of clients were receiving child benefits, 10% of clients were employed (part or full time), 6% were receiving Ontario Works and 18% were receiving a disability pension (private or provincial).

Please note: Marmora Helping Hands Food Bank and Bancroft Community Cupboard are members of the Quinte Regional Food Share Shelter. Marmora Helping Hands Food Bank and Bancroft Community Cupboard do not use Link2Feed Reporting System at this time, therefore their statistics are not included in this report.

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